

INFORMATION

+43 (0) 6468 5248

Eisriesenwelt Werfen
Eishöhlenstraße 30
5450 Werfen, Austria

OPENING HOURS

daily from 1st of May till 27th of Oct. 2019

Ticket office (visitors' centre)

May, June, Sept., Oct. 8.30 a.m. – 3.00 p.m.
July, August 8.30 a.m. – 4.00 p.m.

Cable car (last ride to the caves)

May, June, Sept., Oct. 3.20 p.m.
July, August 4.20 p.m.

Caves (last guided tour)

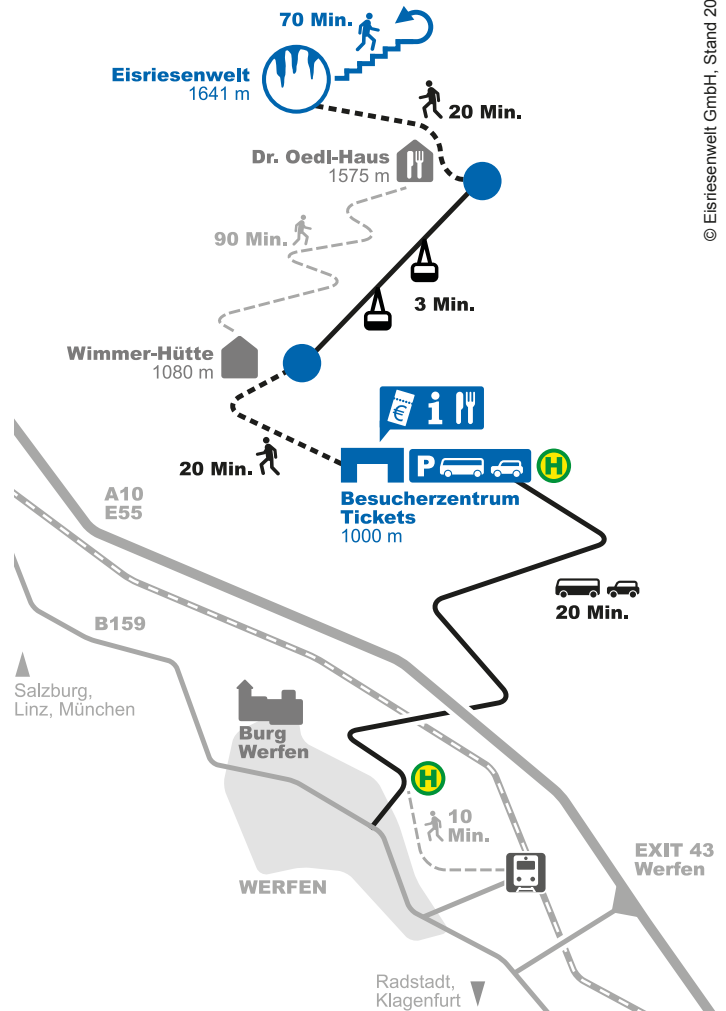
May, June, Sept., Oct. 3.45 p.m.
July, August 4.45 p.m.

PRICES

(cave visit & cable car)

Regular	€ 24	Youth	€ 18
Reduced	€ 22	Child	€ 14

Special rates for families and groups.



Preparations for your visit

Heavy shoes and warm clothing are recommended. Even in summer the temperature is usually below freezing. Lamps are handed out at the entrance to the cave, and during the tour additional magnesium lighting highlights the ice sculptures to great effect. The cave itself is a national monument and may only be entered by authorised guides.

Health and Fitness

Visitors have to climb 134 metres, which is equivalent to climbing the stairs in a high block of flats. Each individual must decide for himself whether he is physically capable or not. The beauty and breathtaking dimensions of the cave provide plenty of reward for the effort! Although the speed of the guided tour is tailored to the group, we advise those with serious walking difficulties or heart circulation problems not to visit the caves.

Children

Parents must decide themselves whether the relatively long walk and cold temperatures are suitable for young children. Experience has taught us that it is not suitable for many children up to the age of 3-4. If children accompany the group, they should be wearing warm clothing, as well as gloves and a hat.

Good weather / Bad weather

The caves are always well worth a visit, even when the weather is nice and warm. Good weather has the advantage of exciting panoramic views of the Salzach valley from the entrance and the change from light to dark is particularly striking when the weather is good.

Dogs

The Eisriesenwelt is open to animals but this is not recommended due to the large number of steps.

Photography

Both photography and filming are forbidden, but it should be mentioned here that this is not to increase postcard sales, but is for organisational reasons and an attempt to preserve the original character of the caves. The large number of tourists, especially during the high season with tours every six minutes, require precise planning. This rhythm would be disturbed by the unavoidable delays caused by people looking for the right lense, checking the light conditions, changing films and positioning friends and relatives in the photo. Since nearly everybody has a camera these days the overall experience of your visit would be spoiled by the incessant flashing and the guides themselves would be subjected to permanent flashes. Attempts to allow photography at certain points has unfortunately led to all rules being ignored. We appreciate your understanding for this measure which is unpopular but extremely necessary.